STEVEN H. LOPEZ Department of Sociology The Ohio State University 115 Townshend Hall Tel. 614-292-8192 lopez.137@osu.edu

PROFESSIONAL EMPLOYMENT

Ohio State University • 2008-present: associate professor, department of sociology

• 2002-2008: assistant professor, department of sociology

University of Michigan • 2000 – 2002

• Post-doctoral fellow in the Robert Wood Johnson Foundation Scholars in Health

Policy Research Program

EDUCATION

UC Berkeley
 Ph.D. in Sociology, 2000

• Dissertation Title: "Re-Organizing the Rust Belt: Social Movement Unionism

and the SEIU in Pennsylvania"

• Committee: Michael Burawoy (chair), Peter Evans, Kim Voss, Harley Shaiken

UC Berkeley
 Master of Arts in Sociology, 1993

University of Dayton • Bachelor of Arts in Sociology, 1990, summa cum laude

PUBLICATIONS

- Harrison, Jill, Steven Lopez, and Andrew Martin (2015). "Rethinking Organizational Decoupling: Fields, Power Struggles, and Work Routines." *Social Currents* 2 (4): 341-360.
- Lassus, Lora, Steven Lopez and Vincent J. Roscigno (2015). "Aging Workers and the Experience of Job Loss." *Research in Social Stratification and Mobility* 41: 81-91.
- Lopez, Steven (2014). "Culture Change and Shit Work: Empowering and Overpowering the Elderly in Long Term Care. *American Behavioral Scientist* 58(3): 435-452.
- Hodson, Randy, Vincent J Roscigno, Andrew Martin and Steven Lopez (2013). "The ascension of Kafkaesque bureaucracy in private sector organizations." *Human Relations* 66 (9): 1249-73.
- Martin, Andrew, Steven Lopez, Vincent Roscigno, and Randy Hodson (2013). "Against the Rules: Synthesizing Types and Processes of Bureaucratic Rulebreaking." *Academy of Management Review* 38 (4): 550-574.
- Hodson, Randy, Andrew Martin, Steven Lopez, and Vincent Roscigno (2013). "Rules Don't Apply: Kafka's Insights on Bureaucracy." *Organization* 20 (2): 256-278.
- Lopez, Steven (2010). "Workers, Managers, and Customers: Triangles of Power in Work Communities." *Work and Occupations* 37 (3): 251-271.

- Roscigno, Vincent, Randy Hodson, and Steven Lopez (2009). "Workplace Incivilities: The Role of Interest Conflicts, Social Closure and Organisational Chaos. *Work, Employment and Society* 23 (4): 1-27.
- Roscigno, Vincent, Steven Lopez, and Randy Hodson (2009). "Supervisory Bullying, Status Inequalities and Organizational Context." *Social Forces* 87 (3): 1561-1590.
- Lopez, Steven, Randy Hodson, and Vincent Roscigno (2009). "Power, Status, and Abuse at Work: General and Sexual Harassment Compared." *The Sociological Quarterly* 50 (1): 3-28.
 - o Winner, 2011 Midwest Sociological Society TSQ Distinguished Paper Award
- Lopez, Steven (2008). "Reconsidering the Rust Belt: A Response." Labor Studies Journal 33 (1): 255-261.
- Lopez, Steven (2007). "Efficiency and the Fix Revisited: Informal Relations and Mock Routinization at a Nonprofit Nursing Home." *Qualitative Sociology* 30 (3): 225-247
 - Reprinted as "Revisando a la eficiencia y al 'arreglo'. Relaciones informales y rutinizacion simulada en un hogar de ancianos sin fines de lucro" in Javier Auyero, ed., *Accion e Interpretacion en la Sociologia Cualitativa Nortemericana*. Flacso, Sede Ecuador, 2011.
- Hodson, Randy, Vincent Roscigno, and Steven Lopez (2006). "Chaos and the Abuse of Power: Workplace Bullying in Organizational and Interactional Context." *Work and Occupations* 33 (4): 382-416.
- Lopez, Steven (2006). "Emotional Labor and Emotional Care: Conceptualizing Nursing Home Care Work." *Work and Occupations* 33 (2): 133-160.
 - o Honorable Mention, 2006 Sloan Industry Studies Best Paper Prize
 - o Citation of Excellence, Emerald Management Reviews
- Lopez, Steven (2006). "Culture-Change Management in Long-Term Care: A Shop-Floor View." *Politics and Society* 34 (1): 55-80.
- Lopez, Steven (2006). "Informal Work Organization and Understaffing in Nursing Homes," *Perspectives on Work Online Companion*, Number 4 (Spring 2006).
 - http://www.lera.uiuc.edu/Pubs/Perspectives/onlinecompanion/SP06-Lopez.htm
- Lopez, Steven (2005). "Revisiting the Rust Belt." Labor History 46 (3): 383-389.
- Lopez, Steven (2005). "Bring Out Yer Dead: Neoliberalism and the Crisis of Trade Unionism." *Work and Occupations* 32 (3): 355-359.
- Lopez, Steven (2004). *Reorganizing the Rust Belt: An Inside Study of the American Labor Movement*. Berkeley: University of California Press.
 - Winner, 2005 Sociology of Labor Book Award, American Sociological Association.
 - Author Meets Critics, Annual Meeting of the American Sociological Association, August 2006
 - Special symposium, *Labor History*, July 2005
 - Special symposium, Labor Studies Journal, forthcoming 2008
 - Reviewed in Contemporary Sociology, Social Forces, American Journal of Sociology, Industrial Relations, Labor Studies Journal, British Journal of Industrial Relations, Dissent, Labour-Le Travail, Industrial and Labor Relations Review, and Work, Employment and Society.

- Lopez, Steven (2004). "Overcoming Legacies of Business Unionism: Why Grassroots Tactics Succeed," Pp. 114-32 in Kim Voss and Ruth Milkman, eds., *Rebuilding Labor: Organizing and Organizers in the New Union Movement*. Ithaca: Cornell ILR Press.
- Lopez, Steven (2004). "Looking in the Wrong Place: A Reply to Clawson," New Labor Forum 13(1): 4-7.
- Burawoy, Michael, Joseph Blum, Sheba George, Zsuzsa Gille, Teresa Gowan, Lynne Haney, Maren Klawiter, Steven Lopez, Sean O'Riain, and Millie Thayer (2000). Global Ethnography: Forces, Connections, and Imaginations in a Postmodern World. Berkeley: University of California Press.
 - Reviewed in Social Forces, American Journal of Sociology, Urban Geography, American Review of Anthropology, Canadian Journal of Sociology, and others.
- Lopez, Steven (2000). "Contesting the Global City: Public Service Unions Confront a Neoliberal Agenda in Pittsburgh," in Michael Burawoy, et. al., *Global Ethnography: Forces, Connections, and Imaginations in a Postmodern World.* Berkeley: University of California Press.
- Shaiken, Harley, Steven Lopez, and Isaac Mankita (1997). "Two Routes to Team Production: Saturn and Chrysler Compared," *Industrial Relations* 36 (1): 17-45.
- Lopez, Steven (1996). "The Politics of Service Production: Route Sales Work in the Snack-Food Industry," pp. 50-73 in Carmen Sirianni and Cameron MacDonald, eds., *Working in the Service Society*. Philadelphia: Temple University Press.

Other Publications

- Lopez, Steven (2000). "The Fiscal Impact of Living Wage Legislation in Allegheny County, Pennsylvania." Harrisburg, PA: Keystone Research Center.
- Lopez, Steven, Linda Rhodes, and Stephen Herzenberg (1998). *The Quiet Dismantling of Public Health: An Analysis of Public Health Privatization in Pennsylvania*. Harrisburg, PA: Keystone Research Center.
- Lopez, Steven (1998). *Nursing Home Privatization: What is the Human Cost?* Harrisburg, PA: Keystone Research Center.
- Shaiken, Harley, Steven Lopez, and Isaac Mankita (1996). *Experienced Workers and New Ways of Organizing Work: A Case Study of Saturn and Chrysler Jefferson North*. Berkeley: National Center for the Workplace.

BOOK REVIEWS

- 2016. The Employee: A Political History. By Jean-Christian Vinel. New Labor Forum.
- 2015. What Unions No Longer Do. By Jake Rosenfeld. American Journal of Sociology.
- 2011. *Union-Free America: Workers and Anti-Union Culture*. By Lawrence Richards. *Contemporary Sociology* 40 (6): 743-744.
- 2007. The New Old Economy: Networks, Institutions, and the Organizational Transformation of American Manufacturing. By Josh Whitford. Contemporary Sociology 36 (4): 349-350.
- 2006. Labor and the Environmental Movement: The Quest for Common Ground. By Brian K. Obach. American Journal of Sociology 112 (3): 923-925.
- 2006. For All these Rights: Business, Labor, and the Shaping of America's Public-Private Welfare State. By Jennifer Klein. Journal of Health Politics, Policy, and Law 31 (4): 862-864.

- 2005. Modern Times, Ancient Hours. By Pietro Basso. Contemporary Sociology 34 (2): 149-50.
- 2004. Crossing the Great Divide. By Vicki Smith. Social Forces 83 (2): 874-876.
- 2004. Surgeons and the Scope. By James R. Zetka, Jr. Social Forces, 82(4): 1667-1669.
- 2001. More With Less: Work Reorganization in the Canadian Mining Industry. By Bob Russell. American Journal of Sociology 106 (1): 266-267.

WORK IN PROGRESS

- Steven Lopez, with Haley Swenson (graduate student). "Extended Job Loss and Gender Roles: Male and Female Perceptions of Housework in the Great Recession." Under review at *Gender, Work and Organization*.
- Steven Lopez, with Chris Rhomberg. "Reconstituting Strike Theory." To be submitted to *Theory and Society*, January 2015.
- Steven Lopez, with Kammi Schmeer. "The Great Recession, Low-Wage Work, and Work Identity: Narratives of Self in the Face of Economic Catastrophe." In Progress.
- Steven Lopez, with Lora Lassus and Vincent Roscigno. "Aging Workers, Job Loss, and Perceptions of Age Discrimination." In Progress.
- Steven Lopez, with Lindsey Ibanez. "I'd Bank on That more than Any Emergency Fund: Social Support During the Great Recession." In Progress.
- Steven Lopez, with Hongjia Ge. "'Only a Matter of Time: Pathways to Low-Wage Work in the Great Recession." In progress.
- Steven Lopez. "Teaching Empathy and Skills in Nursing Homes." In Progress.

CONFERENCE PAPERS, PANELS, AND INVITED TALKS

- "The Great Recession, Low-Wage Work, and Work Identity: Narratives of Self in the Face of Economic Catastrophe." Invited talk, Center for Poverty Research, UC Davis. Davis, CA, October 16, 2015.
- Presider and Discussant, Regular Session, "Labor: Beyond the Workplace." ASA Annual Meetings, Chicago, Illinois. August 2015.
- "Bad-Faith Bureaucracy in a Nonprofit Nursing Home." American Sociological Association, Denver, Colorado, August 2012
- "Culture Change and Shit Work: Experiences of Body Work in Long-Term Care," American Sociological Association, Las Vegas Nevada, August 22, 2011.
- Organizer, Presider and Discussant, Thematic Session, "Workers, Managers, and Customers: Triangles of Power in Work Communities," American Sociological Association, San Francisco, California, August 10, 2009.
- Discussant, Labor Movements Regular Session, "Current Labor Movement Issues in Comparative Perspective: Union Representation, Worker Mobilization, and Institutional Context," American Sociological Association, San Francisco, California, August 10, 2009.
- Author Meets Critics (critic): L.A. Story, American Sociological Association, Boston, MA., August 2, 2008.
- Stanley L. Saxton Memorial Lecture. "Bureaucracy and the Future of Civilization." University of Dayton, Dayton Ohio, April 4, 2008.
- Author Meets Critics (author): *Reorganizing the Rust Belt*, American Sociological Association, Montreal, Canada, August 14, 2006.
- "Efficiency and the Fix Revisited. American Sociological Association, Montreal, Canada, August 12, 2006.

- "Bringing Co-Workers Back In: Work Effort in Nursing Homes." Southern Sociological Society, New Orleans, LA, March 24, 2006.
- "Human Resource Management and Worker Power: Why Even Good Nursing Homes Need Unions." Care Work Conference, Harry Bridges Labor Center, University of Washington, Seattle, WA, May 21, 2005.
- Organizer and Presider, Regular Session on Care Work, Annual Meetings American Sociological Association, San Francisco, California, August 17, 2004
- "The Context of Social Movement Participation." Refereed Roundtable, American Sociological Association, August 16, 2004.
- "Social Movement Unionism and Social Movement Theory: The Good, The Bad, and The Ugly," American Sociological Association, August 19, 2003.
- "Bureaucracy, Care Work, and the Division of Labor," American Sociological Association, August 16, 2003.
- "Beyond the Caregiving Dilemma," paper presented at the Annual Meetings of the Robert Wood Johnston Foundation Scholars in Health Policy Research Program, Aspen, Colorado, June 3, 2002.
- "Overcoming Legacies of Business Unionism: Why Grassroots Organizing Tactics Succeed," paper presented at the Conference on Union Organizing, Institute for Labor and Employment, University of California at Los Angeles, May 17, 2002.
- "Interpersonal Aspects of Nursing Home Care," paper presented at the Annual Meetings of the Robert Wood Johnson Foundation Scholars in Health Policy Research Program, Aspen, Colorado, May 30, 2001.
- "Privatization of Public Health Services: Evaluation of the Pennsylvania Model," paper presented at the Annual Meetings of the American Public Health Association, Chicago, November 10, 1999.
- "More Fairness, Less Hot Air: Contesting the Global City," paper presented at the Annual Meetings of the International Sociology Association, Montreal, Canada, July 28-31, 1998.
- Roundtable Discussion on Social Movements, with Theo and Linda Majka, at the Annual Meetings of the American Sociological Association, Washington DC, July 1990.

AWARDS, GRANTS, AND FELLOWSHIPS

- 2012 ASA Fund for the Advancement of the Discipline
- 2011 Midwestern Sociological Association TSO Distinguished Paper Award
- 2006 Citation of Excellence, Emerald Management Reviews, for "Emotional Labor and Organized Emotional Care."
- 2006 Honorable Mention, Sloan Industry Studies Best Paper Prize, for "Emotional Labor and Organized Emotional Care."
- 2005 Sociology of Labor Book Award, American Sociological Association, Labor and Labor Movements Section, for Reorganizing the Rust Belt
- OSU SBS Small Grant, 2003, 2012
- Dean's Dissertation Fellowship, UC Berkeley, 1997-98
- Social Science Research Grant (UC Berkeley Graduate Division), summer 1997
- Clair Brown Fellowship in Work and Organization, UC Berkeley Institute for Industrial Relations, summer 1997
- Simpson Memorial Fellowship, UC Berkeley Institute of International Studies, 1996-97
- Pre-dissertation Grant, UC Berkeley Institute of German and European Studies, spring 1996
- Co-winner, Braverman Prize for graduate student paper in the field of labor studies, Society for the Study of Social Problems, 1993
- National Science Foundation Fellowship, 1991-1994
- Outstanding Student in Sociology Award, University of Dayton, 1989 and 1990

COURSES TAUGHT

- SOC 6800 Graduate Proseminar
- SOC 1101m, Introduction to Sociology

- SOC 708 Qualitative Writing Seminar
- SOC 7711 Seminar in the Sociology of Work
- SOC 6704 Qualitative Research Methods
- SOC 3488 Introduction to Sociological Theory
- SOC 3464 Work, Employment, and Society

SERVICE

- 2015-present. Chair, Faculty Hearing Committee, OSU.
- 2015-present. OSU Senate Faculty Cabinet
- 2015-present. Member, editorial board, Sociological Forum
- 2015- present. Member, editorial board, Socius
- 2015 present. Member, editorial board, *Research in the Sociology of Work*.
- 2014-2015 University Fellowship Committee
- 2013-2016 Ohio State University Senate and Faculty Council.
- 2012-2013 Ohio State University Senate and Faculty Council, Alternate.
- 2014-15 University Graduate Fellowship Committee
- 2014-16 Faculty Hearing Committee
- Interim Director of Graduate Studies, Department of Sociology, Autumn 2012
- 2013-14 Past Chair, Labor and Labor Movements Section, American Sociological Association
- 2012-13 Chair, Labor and Labor Movements Section, American Sociological Association
- Chair, 2012 Thomson Paper Award, Section on Organizations, Occupations, and Work, American Sociological Association.
- 2011 Chair-elect, Labor and Labor Movements Section, American Sociological Association.
- Member, Editorial Board, Work and Occupations, 2007-
- Chair, 2009 Distinguished Student Paper Award Committee, Labor and Labor Movements Section, American Sociological Association.
- Chair, 2007 Sociology of Labor Book Award Committee, Labor and Labor Movements Section, American Sociological Association.
- Elected Council Member, Labor and Labor Movements Section, American Sociological Association, 2006-2009.
- Organizer, Round Table Sessions, Labor and Labor Movements Section, Annual Meetings of the American Sociological Association, Montreal, Canada, August 13, 2006.
- Chair, 2006 Distinguished Scholarly Article Award Committee, Labor and Labor Movements Section, American Sociological Association.
- Organizer and Presider, Regular Session on Work and the Workplace, Annual Meetings of the American Sociological Association, Philadelphia, PA, August 16 and 17, 2005.
- Co-Chair, OSU Sociology Brown Bag Series, 2004-2005; member 2006-2007.
- Member, Award Committee, ASA Section on Labor and Labor Movements, 2004.
- Sociology Department Executive Committee, member 2003-2004, 2010-2011
- Undergraduate Studies Committee, member 2003-2004
- Graduate Recruitment Committee, member 2002-2003, 2004-2005, 2005-2006, 2006-2007, 2007-2008.
- Graduate Studies Committee, member 2011-2012, 2012-2013, 2013-2014, 2014-15
- Graduate Placement Committee 2013-14
- Instructional Development Committee, member 2008-2009.
- Salary and Workload Committee, member 2008-2009
- Advisor, Honors Thesis, Michael Hogue. Defended 2005.
- Advisor, Honors Thesis, Colin Peters. Defended 2009.
- Chair, Ph.D. dissertation, Sherry Mong. Degree Awarded 2012.
- Chair, Ph.D. dissertation, Jill Harrison. Degree Awarded 2009.

- Chair, MA thesis, Amanda Kennedy. Degree awarded 2004.
- Chair, MA thesis, Michele Thomas. Degree awarded 2004.
- Chair, MA thesis, Jill Harrison. Degree awarded 2004.
- Chair, MA thesis, Amanda Ripke. Degree awarded 2005.
- Chair, MA thesis, Jeremy Baker. Degree awarded 2007.
- Chair, MA thesis, Meghan Myers. Degree awarded 2008.
- Chair, MA thesis, Jon Vaughn. Degree awarded 2009.
- Co-chair, MA thesis, Khayyam Qidwai. Degree awarded 2009.
- Chair, MA thesis, Martin Kosla. Degree awarded 2011.
- Co-Chair, MA thesis, Paul Carruth. Degree awarded 2011.
- Chair, MA thesis, Lindsey Ibanez. Degree awarded 2012.
- Chair, MA thesis, Lora Lassus, Degree awarded 2013.
- Chair, Qualifying Exam, Jill Harrison. Exam taken 2007.
- Chair, Qualifying Exam, Sherry Mong. Exam taken 2008.
- Co-Chair, Qualifying Exam, Khayyam Qidwai. Exam taken 2010.
- Co-Chair, Qualifying Exam, Paul Carruth. Exam taken 2013.
- Ad hoc reviewer for Mobilization, Socius, Social Currents, Research in the Sociology of Work, Journal of Health and Social Behavior, New Labor Forum; Gender, Work and Organization; Human Relations, Qualitative Sociology, Journal of Contemporary Ethnography, Critical Sociology, Work and Occupations, The Gerontologist, Field Methods, Social Problems, Social Forces, Journal of Health Policy Research, Journal of Health Politics, Policy and Law, American Sociological Review, American Journal of Sociology, Labor History, Sociological Spectrum, Regulation and Governance, University of California Press, Cornell ILR Press, Russell Sage, Temple University Press, New York University Press, Stanford University Press.